

LIST OF OUTSOURCING SOLUTIONS SERVICE PROVIDERS IN PENANG
(BUSINESS PROCESSING OUTSOURCING, INFORMATION TECHNOLOGY OUTSOURCING)
(Updated as at 7 March 2018)

| No | Company | Address | Specializing in providing | | | | | | | | Other services | Contact (+60) | Fax (+60) | Contact Person | Email | Webpage | Headcount |
|----|--|--|---------------------------|-------------------|---------|------------|----|---------|-------------|----|---|--|------------------------------|---|--|--|-----------|
| | | | Customer Services | Sales & Marketing | Finance | Accounting | HR | Payroll | Recruitment | IT | | | | | | | |
| 1 | ABeam Consulting (Malaysia) Sdn Bhd | Wisma Leader, Unit 1.2, Level 1, No 8, Jalan Larut 10050 Georgetown Penang | | | √ | √ | √ | | | | SAP Consulting, Services, Training, Project Implementation, HANA, Financial Accounting, Management Accounting, Supply Chain Management, ABAP, Basis, Business Intelligence, Enterprise Portal, Workflow, Warehouse Management, Plant Maintenance, Quality Management, Human Resource Management and Manufacturing Planning. | 04-2100991 | 04-2100990 | Ms. Marziah Zain Schimpf | marziahzain@abeam.com | http://www.abeam.com/ | 200 |
| 2 | Agensi Pekerjaan All Staff Outsourcing Sdn Bhd | 12-1 & 12-2, Persiaran Bayan Indah, Bayan Bay, 11900 Penang | √ | | √ | √ | √ | √ | √ | √ | BPO - Technical/End User Support (Helpdesk & Desksite Support) , Engineering Document Control, Logistic , HR outsourcing and consultancy. Other services comprise of recruitment services, manpower contracting, temporary staffing and software development. | 04-646 4863/ 04-646 3063 | 04-646 6063 | Ms. Samantha Teoh | samantha@pentrac.com | www.allstaff.com.my | - |
| 3 | Agensi Pekerjaan Career Wise Sdn Bhd | (1-Square) 2-1/2/3-39, Tingkat Mahsuri, 11950 Bayan Baru, Penang | | | | | √ | √ | √ | | Start-up HR services; Recruitment Outsourcing; Payroll Outsourcing; Contract & Employment hosting; Market survey & analysis; HRMS Application | 04-688 9093 | 1700 81 3305 | Ms. Khoo Siew Ling | enquiry@careerwise.com.my | www.careerwise.com.my | - |
| 4 | Agensi Pekerjaan Zenith Services Sdn Bhd | 570-A, 1st Floor, Taman Makmur Jaya, Jalan Sultan Azlan Shah, 11900 Penang | | | | | √ | | | | N/A | 04-656 4880 | 04-656 3880 | Ms Chiah Shiau Wen | Shiau_wen@zenithmal.com | N/A | 320 |
| 5 | Ayers Group (Kelly Outsourcing & Consulting Group) Penang Office | 1-2-21 Krystal Point II, Jalan Tun Dr Awang, Lebuh Bukit Kecil Enam, 11900 Sg. Nibong , Penang | | | | | √ | | √ | | Outplacement Services, Retirement Program, Coaching, Organisational effectiveness, Talent Development, Talent Assessment | 04-6444 012/ 012-2092 792 | 03-2143 3989/ 04-642 8803 | Ms Mastura Jaffar, Ms Hor Seer Foon | mastura_jaffar@ayers.asia ; seerfoon_hor@ayers.asia | www.ayers.com | - |
| 6 | Brightree Solutions Sdn Bhd | 118-04-08 Island Plaza, Jalan Tanjung Tokong, Tanjung Tokong, 10470 Penang | | | √ | √ | √ | √ | | √ | SAP Consulting, Implementation and Support Services for SAP Application, SAP Databases & Technology, SAP Mobility, SAP Cloud Solutions, and SAP Business Analytics. Business Transformation Consulting | 04-8982 708 | 04-8982 709 | Ng, Siok Ling | siokling.ng@brightree-ncg.com | www.brightree-ncg.com | - |
| 7 | Boardroom Corporate Services (Penang) Sdn Bhd | Suite 16-1 (Penthouse Upper), Menara Penang Garden 42-A Jalan Sultan Ahmad Shah 10050 Penang | | | | √ | √ | √ | | | Secretarial Servs; Taxation; Financial Planning/Management; Management Consultant Servs/Advisory; Share Registration Servs; Various License Application | 04-229 4390 (Ms Ong Tze-En) 03-7720 1188 / +6012-232 2222 (Mr Alex Lee) | 04-226 5860 | Ms. Ong Tze-En Mr. Alex Lee Director Associate Director, Marketing & Sales | tze-en.ong@boardroomlimited.com; alex.lee@boardroomlimited.com | www.boardroomlimited.com | 22 |

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| | | | Customer Services | Sales & Marketing | Finance | Accounting | HR | Payroll | Recruitment | | | | | | | | IT |
| 8 | CSC Malaya Sdn Bhd | Penang Branch: 2-5-25, Harbour Trade Centre, Macallum Street Ghaut, 10300 Prai Branch: No. 16, Jalan Kelisa Emas 2, Taman Kelisa Emas, 13700 Prai, Penang | | | | | | | | | N/A | 04-2622 489/ 2622 487 04-399 0278 | 04-2622 505/ 2631 443 04-397 0278 | Ms. Erica | N/A | www.csc.com/my | - |
| 9 | Cuscapi Berhad (HQ in Selangor) | Room 5, 2nd Floor, Wisma Boon San Tong, 49B Weld Quay, 10300 Penang | √ | √ | √ | √ | | | | | N/A | 04-261 5712 / 262 5479 | 04-263 8340 | Ms. Fum | sffum@cuscapi.com | www.cuscapi.com | - |
| 10 | Encelabs Sdn Bhd | No 3, Tingkat Nibong Satu, Bayan Baru, 11950 Bayan Lepas, Pulau Pinang | | | | | | | | | | 012-4231749 | N/A | Mr. Keith Chee Saw Keong | Keith.chee@encelabs.com | www.encelabs.com | - |
| 11 | Fastrack Corporate Sdn Bhd | 51-13-A Menara BHL Bank Jalan Sultan Ahmad Shah 10050 Penang | | | √ | √ | √ | √ | | | | 04-228 9700 | 04-227 9800 | Mr Allen Chee | allen@fastrack.com.my | www.fastrack.com.my | - |
| 12 | Intradeco Sdn Bhd | 15-1-25, Bayan Point, Medan Kampung Relau, 11900 Bayan Lepas, Penang | √ | √ | | | | | | | | 04-6434 194 | 04-6440 480 | Mr. Lee Eng Hwa | ehlee@intradeco.com.my | www.intradeco.com.my | - |
| 13 | IPENET Solutions Sdn. Bhd. | 88-02-03, Wisma Sri Wonder, Lintang Sungai Pinang, 10150 Pulau Pinang | √ | | √ | √ | | | | | | 04-282 0040 / 012-518 2886 | 04-282 0042 | Mr. Calvin Teh | sales@ipenet.com.my | www.ipenet.com.my | 35 |
| 14 | IRC Global Search (M) Sdn. Bhd. | 50, 1st Floor, Persiaran Mahsuri 2, 11900 Bayan Lepas | | | | | | | √ | √ | | 04-646 2020 | 04-646 3020 | Ms. Ng | operation@inter.com.my | http://inter.com.my/ | - |
| 15 | Intuit Malaysia | N/A | | | √ | √ | | √ | | | | 1-800-926-3667 | N/A | N/A | N/A | http://www.intuit.com.my | - |

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| 16 | J. Heng Corporate Advisors Sdn Bhd | 58-A, Jalan Cantonment, 10250 Penang | | | √ | √ | | | √ | | Business & Financial Advisory, Financial Planning | 04-226 1852 | 04-226 1873 | Wang Hooi Choo | admin@jheng.com.my | www.jheng.com.my | - |
| 17 | Kelly Services (M) Sdn Bhd | 1-2-11, Krystal Point Corporate Park, Jalan Tun Dr Awang, 11900 Bayan Lepas | √ | √ | √ | √ | √ | √ | √ | √ | Recruitment Process Outsourcing | 04-641 1613; 012-909 2365; 012- 929 5806 | 04-6428803 | Shanthi Janarthana / Audy Choo | Shanthi_j@kellyservices.com.my Audy_choo@kellyservices.com.my | www.kellyservices.com.my | 7 |
| 18 | Kelly Search (Malaysia) Sdn Bhd | 1-2-12, Krystal Point, Corporate Park, Jalan Tun Dr. Awang, 11900 Bayan Lepas, | √ | √ | √ | √ | √ | | | √ | On Site Recruiter | 04-641 1613; 012- 929 5806 | 04-642 8803 | Suzanatul Shezreen / Audy Choo | suzanatul_shezreen@kellyspecialistsearch.com.my | www.kellyservices.com.my | 7 |
| 19 | Millennium BCS (M) Sdn Bhd | B303-3-16, Krystal Point, Jalan Sultan Azlan Shah, Bayan Lepas 11900 Penang | √ | √ | √ | √ | √ | √ | √ | √ | Recruitment Process Outsourcing Payroll/IT Outsourcing Talent Development & Vendor Management Solutions | 04-643 9400 | 04-643 3404 | Dr. Steven Neoh Chee Keong | steven@pgmillennium.com | www.pgmillennium.com | - |
| 20 | NCS Global Technology Sdn. Bhd. (formerly known as NCS Information Systems) | HQ: 1-4-23, Krystal Point Corporate Park, Jln. Tun Dr Awang, 11900 Bayan Lepas, | √ | √ | √ | | | √ | | √ | Recruitment Process Outsourcing (RPO), Business Process Outsourcing (BPO), Contingent Workforce Outsourcing (CWO), Technical Resources Hiring, Executive Search (Permanent Placement) and Offsite Development Center (ODC) | 04-644 9684 | 04-644 9727 | Ms. Loh Khai Lun | outsource@ncsglobaltech.com | www.ncsglobaltech.com | - |
| 21 | Phitomas Sdn Bhd | Suite 301, Block A, Level 3, Pusat Dagangan Phileo Damansara 1, No. 9, Jalan 16/11, 46350 Petaling Jaya | | | | | | | | √ | Provider of ERP, Manufacturing, CAD/CAM software solution and consultancy. Other solutions include LMW software, Planning and budgeting, Financial Consolidation and reporting | 03-7958 3353 | 03-7958 3358 | Mr. Irwin Koh | enquiry@phitomas.com | www.phitomas.com | - |
| 22 | Softegit Systems Management Sdn Bhd | 1-21-5, SUNTECH @ Penang Cybercity, Lintang Mayang Pasir 3, Bayan Baru, 11950 Penang | | | | | | | | √ | Enterprise-wide ERP/SCM and various functional systems integration; business process optimization consultancy; project management; software dispute resolutions; software expert witness testimony; education | 04-630 1095 | 04-630 1099 | Ms Racheal Tan | sweeean.tan@softegit.com.my | www.softegic.com | - |
| 23 | Manpower Staffing Services (M) Sdn Bhd | 1-2-15, Ideal Avenue, Medan Kampung Relau 1, Jalan Tun Dr. Awang, Bayan Lepas | | | | | | √ | √ | √ | N/A | 04-641 0900 | 04-604 0901 | Ms. Faridah Junid/ Mr. Nor Khairon | penang@manpower.com.my | www.manpower.com.my | - |
| 24 | MCSB Systems (PG) Sdn Bhd | Suite 4.01, 4th Floor Island Plaza 118, Jalan Tanjung Tokong 10470 Penang, Malaysia | | | | | | √ | √ | √ | Managed Services, Global Service Desk Operation, Deskside Support, Server Management, Business Process Operation, HR Services (HR Software, Payroll Outsourcing & Time Management Services), Training & Education Services | 04-892 6523 | 04-899 1908 | Mr. Andrew Cho / Mr Mike Ong | andrew.cho@mcsb-pg.com | www.mcsb-pg.com | - |

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| 25 | Mesiniaga Berhad (Penang Branch) | No. 56, Jalan Larut, 10050 Georgetown, Pulau Pinang | v | | v | v | | | v | v | v | Application, Software & Infrastructure Mgmt; Managed security; End user computing; IT Call Centre; Project Management; Sourcing Advisory; IT Governance, IT Asset Mgmt, IT Procurement & Total IT | 04-229 4678 | 04-229 8613 | Vivien Lee (Assistant Sales Manager); Felix Yee (Senior Manager) | vivienlee@mesiniaga.com.my ; felix_yee@mesiniaga.com.my | N/A | - |
| 26 | Monitor ERP System Sdn. Bhd. | 1B-3-20 @ One Precinct, Lengkok Mayang Pasir, 11950 Bayan Baru | | | | | | | v | | | MONITOR is a complete ERP system optimized for small and medium-sized manufacturing companies. | 04-611 6938 / 011-2648 7870 | - | Daniel Haggmark / Yap Mun Foong | Daniel.Haggmark@monitorerp.com / Munfoong.Yap@monitorerp.com | www.monitorerp.com | - |
| 27 | MYWAVE Sdn Bhd | 2-1-31, ONE SQUARE, TINGKAT MAHSURI, 11950 BAYAN LEPAS, PENANG, | | | | | | v | v | | | Cloud HRM & Payroll System (EMPLX System) | 04-611 0771 | 04-611 7870 | Ms. Jennifer Wong | enquiry@mywave.biz ; enquiry@emplx.com | www.mywave.biz www.emplx.com | 31 |
| 28 | Rentwise Sdn Bhd (Penang Branch) | Unit 1-03-23, Level 3, E-Gate, Lebu Tunku Kudin 2, 11700 Penang | | | | | | | | | v | Computers and Notebook Rentals | 04-660 6300 | 04-660 6303 | Ms Tracy Tan | tracy.tan@rentwise.com | http://www.rentwise.com | - |
| 29 | Resoft Synergy Sdn Bhd | 29, Solok Kampung Jawa 4, 11950 Bayan Baru, Penang | v | | | | | | | | v | IT Engineers; Call Center; Outsourced Programmers; Software Development; Customized Software; Web | 04-643 4194 | 04-644 0480 | Mr. Stephen Yong | stephen@resoftsynergy.com | www.resoftsynergy.com | - |
| 30 | SH Associates Consulting Sdn Bhd | 37, 1st Floor, Jalan Kelisa Emas 1, Taman Kelisa Emas 13700, Seberang Jaya Penang | | | v | v | | | | | v | Advisory on new business start-up - business structure, application of tax incentives & expatriate positions and work permit; Application of licenses with various governmental authorities e.g. manufacturing license, local authorities, & etc.; Admin support | 04-397 6670 | 04-397 6679 | Mr. Yeoh Soo Hock/ Mr. Lim Kah Han | khlim.consulting@shmalaysia.com | N/A | - |
| 31 | Strateq Group | 1-15-09 & 1-15-10, Suntech Penang Cybercity, Lintang Mayang Pasir 3, 11950 Bayan Baru, Penang | v | | v | v | | | | | v | Cloud – IAAS, PAAS, SAAS and DR As a Service, Healthcare Solution – Total Hospital Information System, Sourcing-Procurement Solution, ISMS Consulting Service (Information), BigData Analytics and IoT | 04-646 3548 | 04-646 3549 | Munly Yap | munly@strateggrp.com / strateg-sales@strateggrp.com | www.strateggrp.com | 600 |
| 32 | Syarikat Tan Joon Hung | 2, Lorong Abu Siti, 10400 Georgetown, Penang | | | v | v | v | | v | | | Business Process Automation Solution | 04-229 8687 | 04-227 8827 | Mr. Tan | haw@tjh.com.my | N/A | - |
| 33 | Symphony Corporatehouse Sdn Bhd (HQ in KL) | Suite 18.01, 18th Floor, MWE Plaza, No. 8, Lebu Farquhar, 10200 Penang | | | | v | | | | | v | External secretaries service | 04-263 7762 / 262 5424 | 04-263 5901 | Mr. Chai (Penang Branch Manager) | tan.cw@symphony.com.my ; ch.chai@symphony.com.my | www.symphony.com.my | 8 |

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| | | | Customer Services | Sales & Marketing | Finance | Accounting | HR | Payroll | Recruitment | IT | | | | | | | |
| 34 | Synergy 101 Solutions Sdn Bhd | 1-4-7, Krystal Point Corporate Park, Jalan Tun Dr Awang, 11900 Bayan Lepas, Penang | | | v | v | v | v | | | N/A | 04-640 3118/012-405 3090 | 04-640 6510 | Chiam Lee Phing | leephing@synergy101.com.my | www.synergy101.com.my | - |
| 35 | Technovation Consulting Sdn Bhd | B-03-18, Krystal Point, 303, Jalan Sultan Azlan Shah, 11900 Sungai Nibong, | v | v | | | | | | v | Systems Integration, Disaster Recovery and Business Continuity, Infrastructure Management, Network Security Solution, and IT Support Services Maintenance | 04-640 5531 | 04-827 4661 | Michael Yeoh (Business Development Manager) | michaelyeoh@technovation.com.my | www.technovation.com.my | - |
| 36 | Toshiba TEC Malaysia Sdn Bhd | 25, 1st Floor, Jalan Icon City, Icon City, 14000 Bukit Mertajam, Penang | | v | | | | | | v | Call Center Outsourcing, Managed Print Services, Business Process Outsourcing, Sales & Service of Toshiba IP PABX, and Sales & Service of Multifunctional Printer | 04-506 9988 | 04-505 7087 | NK Yong (Branch Manager) | nkyong@toshibatec.com.my | www.toshibatec.com.my | - |
| 37 | TMF Administrative Services Malaysia Sdn.Bhd. | Suite S-21-H, 21st Floor, Menara Northam, 55 Jalan Sultan Ahmad Shah, 10050 Penang | | | v | v | v | v | | | Corporate secretarial services | 04-2107118/2/3 | 04-210 7111 | Celine Chan (MD), Angelina Cheah (Penang Branch Manager) | celine.chan@tmf-group.com; angelina.cheah@tmf-group.com | www.tmf-group.com | 7 |
| 38 | Tricor Corporate Services Sdn Bhd | Suite 12-02, 12th Floor, Menara Zurich, 170 Jalan Argyll, 10050 Penang | | | | v | v | v | v | | Corporate secretarial services; Investor services; Compliance and advisory services; Labuan Offshore services; Application services with Regulatory Bodies; Treasury services | 04-229 6318 | 04-226 8318 | Molly Gunn/ Ms Chew Siew Cheng | molly.gunn@my.tricorglobal.com; siew.cheng.chew@my.tricorglobal.com | www.tricorglobal.com | - |
| 39 | VADS Berhad | Level 15, Plaza VADS, No 1, Jalan Tun Mohd Fuad, Taman Tun Dr Ismail, 60000 Kuala Lumpur | v | v | | | | v | v | v | Contact Centre Outsourcing; Transaction Process Outsourcing; Knowledge Process Outsourcing; Human Capital Management; Facilities and Technology Outsourcing | 03-7712 8888 | 03-7726 2584 | Mas Adli Mohd Abu Bakar (Marketing Manager, VADS BPO) | vads@vads.com; mas.adli@vads.com | www.vads.com | - |
| 40 | Virox Software House Sdn Bhd | No 1-3-109 Medan Kampung Relau 1, Mukim 12, Bandar Bayan Baru 11950 Bayan Lepas | v | v | | v | v | v | | v | ERP software includes Sales, Purchase, Inventory, Accounting, Manufacturing, Bill of Material and Customer Relationship. HRM software include Payroll, Leave, Time Attendance, Appraisal, Loan Management, Reimbursement and Employee Repository | 04-502 3392 / 013-587 8042 | 04-502 3392 | Mr. Wallace Ewe | Sales@viroxsoftware.com | www.viroxsoftware.com | - |
| 41 | Visual Solutions (M) Sdn Bhd | 59D-1, Persiaran Bayan Indah, Bayan Bay, 11900 Bayan Lepas, Pulau Pinang | | | | | | v | v | | Human Resource Management System, Employee Self-Service System, Human Resource Strategic System, HR SaaS (Software as a Service), Delivering HR software applications over the internet through a hosted and web-based software, and Payroll Outsourcing Services | 04-641 2201 Ext. 6036 / 012- 481 8616 | 04-642 2243 | Mr. Billy Tan (Business Development Manager) | billytan@visualsolutions.com.my | www.visualsolutions.com.my | - |
| 42 | xGlobal Sdn Bhd | B-4-16, Krystal Point, Jalan Sultan Azlan Shah, 11900 Bayan Baru, Penang | | | v | v | v | v | | v | We are specializing in ERP Solutions. Application & Features covering Finance, Sales, Purchasing, Inventory, Manufacturing, CRM, Workflow, Business Intelligent, E-Business, | 04 611 7223 / 012-596 9998 | 04-611 7223 | Mr Desmond Kong | desmondk@xglobal.com.my | www.xglobal.com.my | - |

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Note: Companies/ agencies not in the list and would like to be included in the list, please contact@ Tel: 04-646 8833 or Email: enquiry@investpenang.gov.my